

The mission of the City of Richardson's Community Services Department is to protect the vitality and integrity of Richardson by making certain its residential neighborhoods, apartment complexes and commercial areas are maintained in a safe and healthy manner through fair and reasonable enforcement of codes and ordinances, by providing support and resources to leaders' efforts to organize and positively affect their community, and by partnering with leaders to put into action revitalization strategies that help realize a shared community vision.

Many residents are aware that grass and weeds must be maintained but are unaware that there are other vegetation issues that must be kept within code at properties. Trees, bushes, shrubs, vines, etc. must be kept trimmed to at least 7 feet above sidewalks, 14 feet above streets and alleys, and 1 foot back from the alley pavement. All vegetation should be maintained so that it does not obstruct the view of anyone using public streets and alleys and allows vehicles to pass through without touching.

If properties in your neighborhood have existing vegetation violations you may file a complaint with the Community Services Department. File your complaints by calling (972) 744-4180 or visiting COR online at www.cor.net.

