

## What's Inside



**Richardson Library  
Modifies Hours  
Beginning Nov. 9**  
  
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The Richardson Public Library will modify its hours of operation beginning Nov. 9.



**Chats with Santa,  
Shoebox Parade**  
  
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A Santa's Village shoebox parade and virtual chats with Santa are planned this year.



**Television Crew  
Visits Sherrill Park**  
  
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A TV crew visited Sherrill Park Golf Course for a video profile on Head Golf Professional Ronny Glanton.

## Animal Services staff rescue senior dog

This fall, people across the globe have gotten a glimpse of the work done by Richardson's Animal Services department thanks to a widely "liked" and shared video posted on Instagram and Facebook. The one-minute video shows the mid-September rescue of an elderly, partially blind and deaf dog named Madison from the bed of Spring Creek, within the Spring Creek Nature Area.

Animal Services Clinic Coordinator Courtney Shlensky descended a very steep embankment to wade across the water, barefooted, to rescue the dog, which was exhausted and lying near the water's edge. It was unable to walk and had to be carried up the muddy drop-off. Back in the Animal Services truck, Shlensky and Animal Services Officer Mary Lovell were able to determine that Madison had been reported lost, and quickly reunited pet with owner Anna Koepke.

"It was just wonderful to get Madison back safe," Koepke said. "We are in a great community and neighborhood and it is nice to live in a city that will go above and beyond for residents, and their dogs."

"Animal Control did a great job in rescuing Madison, and we are grateful to the citizen who spotted her and called us," said Animal Services Manager Noura Jammal. "We're also glad that not only did Madison's owner have a tag on the dog, but she had gone on our website to report that the dog was missing."

The Shelter takes calls regarding lost and found pets during regular business hours and hosts a Lost and Found Animal website where people can post and search information 24/7. Staff update the website as pets are brought into the Shelter, as well as scan microchips and check tag information, if present, to make every effort to contact owners. Sometimes there



**Animal Services Clinic Coordinator Courtney Shlensky carries Madison to safety from the creek bed.**

can be delays, however, so Shelter staff encourage owners of lost pets to always contact the Shelter to see if their animal is there.

To view the video, visit [www.facebook.com/RichardsonAn-](http://www.facebook.com/RichardsonAnimalShelter)

[imalShelter](http://www.richardsontoday.com), and view a recent video that includes interviews with Koepke and Shelter staff at [www.richardsontoday.com](http://www.richardsontoday.com).

## Surgical suite allows Shelter to offer expanded services



Before animals can be adopted from the Richardson Animal Shelter, they must undergo several medical procedures to ensure they are healthy and ready to find their forever home. With more than 2,500 dogs and cats adopted each year, Dr. Holly Gans and Shelter staff stay busy year-round.

Gans, a veterinarian who has worked at the Shelter part time since 2016, conducts wellness checks, performs spaying and neutering procedures, and administers rabies vaccinations for adoptable animals. Gans works in an onsite surgery suite that opened in 2015 following a financial donation from the McMurrey family, longtime supporters of the Shelter.

"Being able to perform these necessary procedures in house allows us to better care for our animals and get them prepared for adoption quicker," said Noura Jammal, Animal Services Manager. "Dr. Gans and our staff are caring for dozens of animals at any given time, so having these resources available at the Shelter allows us to be much more efficient in the care we provide."

While Gans is a licensed veterinarian, she only provides services for adoptable animals at the Shelter and not to the general public.

One service that the Shelter does offer to all Richardson pet owners is microchipping. Jammal said the primary issue Shelter staff deals with when stray animals are brought in is the lack of an ID tag. When the Shelter doesn't know who the animals belongs to, getting it returned to its owner is increasingly difficult. To aide in pet recovery, the Shelter recommends getting pets microchipped. The service is available at the Shelter by appointment only for \$15. Appointments can be made by calling the Shelter during business hours. The microchip is about the size of a grain of rice and is inserted under the animal's skin. When the chip is scanned, it provides information on the pet's owner, assuming the owner has entered the proper information into the chip database. A chip with outdated or non-existent contact information is why 80 percent of all stray animals with identity chips are not returned to their families.

To learn more about the services offered at the Richardson Animal Shelter, visit [www.cor.net/animalshelter](http://www.cor.net/animalshelter) or call 972-744-4480.

## Animal Shelter adoptions are up amidst pandemic



Numbers of pet adoptions at the Richardson Animal Shelter have continued to remain "up" over last year's adoptions in spite of the economic downturn and new safety protocols in place at the Shelter. More people spending more time at home has meant more people desiring a furry quarantine companion, and "business" at the Shelter in 2020 has been good.

During the pandemic, adoption procedure has been switched from "walk-in" to "by appointment," which Animal Services Manager Noura Jammal said has turned out to be very helpful and something she sees as remaining after the pandemic ends.

In June, adoptions jumped 20 percent over 2019, with a 90 percent adoption rate. In August, the annual Clear the Shelters event, where adoption fees are waived, was a huge success, with a 94 per-

cent adoption rate for the month, a 10 percent increase in adoptions over 2019. By Sept. 1, just three dogs and seven cats were available for adoption (out of more than 85 spaces).

At the same time adoptions have increased, owner surrenders have decreased, due in large part, according to Jammal, to more people staying at home and not moving or traveling over the summer, but also due to better matches made thanks to the appointment process.

To make an appointment, call 972-744-4480 or e-mail [askanimalshelter@cor.gov](mailto:askanimalshelter@cor.gov). Same-day appointments go quickly, so Jammal advises contacting the Shelter at least a day in advance of when you'd like to visit. Check out the Shelter's Facebook page or visit [www.cor.net/animalshelter](http://www.cor.net/animalshelter) to see what animals are available prior to making an appointment.

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RICHARDSON, TEXAS 75083

**Postal Customer  
Richardson, TX**



## Election Day voting information for Nov. 3 election

For the Nov. 3 General and Joint election, Dallas County Richardson residents may vote at Richardson City Hall/Civic Center, 411 W. Arapaho Rd., or at any of the other Dallas County voting locations. Collin County Richardson residents may vote at the Richardson Office Complex, 2703 N. Central Expwy., or at any of the other Collin County voting locations.

For more information, go to [www.cor.net/vote](http://www.cor.net/vote) or contact the City Secretary at 972-744-4290 or [aimce.nemer@cor.gov](mailto:aimce.nemer@cor.gov).

Polling hours Nov. 3 are 7 a.m.-7 p.m.

<b>City of Richardson</b> 972-744-4290 <a href="http://www.cor.net/vote">www.cor.net/vote</a>	<b>Dallas County</b> 469-627-8683 <a href="http://www.DallasCountyVotes.org">www.DallasCountyVotes.org</a>	<b>Collin County</b> 972-547-1990 <a href="http://www.collincountytx.gov/elections">www.collincountytx.gov/elections</a>
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## Holiday schedule, recycle makeup days

Due to the Thanksgiving holiday, there will be **NO** recycling, solid waste pick up or special pick up Thursday and Friday, Nov. 26-27. There will be **NO** makeup days for solid waste and special pick up. The table below shows the **recycle** makeup days.

Recycle collection days affected by holiday	Makeup day
Thursday, Nov. 26	Wednesday, Nov. 25
Friday, Nov. 27	Saturday, Nov. 28

## City facilities close for Thanksgiving

Facility	Closing dates/times
City Hall/Civic Center, Municipal Court	Closed Nov. 26-27
Eisemann Center	Closed Nov. 26-29
Richardson Public Library	Closes 5 p.m. Nov. 25 Closed Nov. 26-27
Heights and Huffhines Recreation Centers	Closed Nov. 26 Open 8 a.m.-5 p.m. Nov. 27
Gymnastics Center	Closed Nov. 25-27
Richardson Animal Shelter	Closed Nov. 26-27
Tennis Center	Closed Nov. 26
Sherrill Park Golf Course	Open Nov. 26

## Winter water conservation plan in effect

### Twice a week watering is allowed anytime on designated days

Beginning Nov. 1, residents may water their yards at anytime on their designated watering days to avoid watering during times when temperatures may drop below freezing.

Visit [www.watermyyard.org](http://www.watermyyard.org) for ground moisture information, customized weekly watering recommendations and information on the best times to water your yard.

**TWICE A WEEK WATERING:**  
*Lawn irrigation is allowed anytime on designated day.  
Please water only as needed.*

Water Wednesday and Sunday  
for odd numbered addresses  
(ending in 1, 3, 5, 7, 9)

Water Tuesday and Saturday  
for even numbered addresses  
(ending in 2, 4, 6, 8, 0)

**972-744-4220—[www.cor.net/waterconservation](http://www.cor.net/waterconservation)**

November 2020						
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

### City Social Media

Several City departments are active on Facebook and Twitter, including *Richardson Today*, the Animal Shelter, the Eisemann Center, the Library, Parks and Police departments and Richardson's Community Events. You can also view City videos on Vimeo. Visit [www.cor.net/SocialMedia](http://www.cor.net/SocialMedia) for a full listing.



### Richardson Today Staff

*Richardson Today* is a monthly publication of the City of Richardson. It is free for Richardson residents. The publication is designed to keep citizens of Richardson informed of activities and news that may be of interest to them. If you have any comments or suggestions concerning this or future issues, please send them to:

Editor.....	Rick McGarry	<b>Citizens Information Services</b>
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		972-744-4104
		<a href="mailto:richardsontoday@cor.gov">richardsontoday@cor.gov</a>

Printed on recycled paper

### Receive City news updates by e-mail

Sign up to receive the City's "Week In Review" e-mail, which is sent each Friday, as well as to receive important notifications concerning City events, projects, services and information about weather-related activities and the West Nile virus. Visit [www.cor.net/ENews](http://www.cor.net/ENews), and select the options you would like to subscribe to.



## MAYOR'S MESSAGE

While several pet-friendly events unfortunately had to be canceled this year due to COVID-19, pet owners are still getting out of the house and visiting our beautiful parks and trails. I'm also happy to say that our Animal Shelter has also been hard at work adopting pets as they continue to promote animal safety and responsible pet ownership.

COVID-19 has been attributed to bringing record adoptions to the Shelter this year. Ever since the outbreak began, Shelter workers have said that people have come out in large numbers looking for a companion, perhaps looking to have a partner to help pass the time while stuck indoors.

Of course, our Shelter workers do still get out and about, and even had a great rescue of a pet that fell into a creek after getting away from its owner. You can read more about that on page one.

With all this activity, it's good to know we have places like the Bush Central Barkway (see page 3), established to give pet owners a place to stretch their legs with their pet. Since opening in 2015, my family has spent many days at the dog park. We have fond memories enjoying time outdoors with our favorite four-legged companion, our rescued Shih Tzu, Sunshine. It's a fenced area that allows us to take her off the leash so she can enjoy some exercise.

If you have been thinking about getting a pet, then I recommend



**Mayor Paul Voelker**  
[paul.voelker@cor.gov](mailto:paul.voelker@cor.gov)

you make an appointment to visit the Richardson Animal Shelter and see if you can find a "forever friend" there. They microchip, spay/neuter and provide all the other prerequisites any responsible pet owner needs to adopt. I think you'll find it's a very rewarding experience that can bring comfort, joy, laughter and anything else you may be missing because of COVID-19.

Sincerely,

Paul Voelker  
Mayor



**Mayor Pro Tem Janet DePuy**  
Place 3  
[janet.depuy@cor.gov](mailto:janet.depuy@cor.gov)



**Council Member Bob Dubey**  
Place 1  
[bob.dubey@cor.gov](mailto:bob.dubey@cor.gov)



**Council Member Mark Solomon**  
Place 2  
[mark.solomon@cor.gov](mailto:mark.solomon@cor.gov)



**Council Member Kyle Kepner**  
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[kyle.kepner@cor.gov](mailto:kyle.kepner@cor.gov)



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Place 5  
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**Council Member Steve Mitchell**  
Place 6  
[steve.mitchell@cor.gov](mailto:steve.mitchell@cor.gov)

### Contact the City Council

<b>Richardson City Council</b> 411 W. Arapaho Rd. Richardson, TX 75080	<b>972-744-4203</b> <a href="http://www.cor.net/council">www.cor.net/council</a>
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### About City Council Meetings

The City Council typically holds business meetings on the second and fourth Monday of each month in the Council Chambers, and work sessions are typically held every Monday. Meeting times and locations are subject to change and are posted at [www.cor.net/citycouncil](http://www.cor.net/citycouncil). The meetings are open to the public, and citizens are welcome to attend. Each meeting's agenda is posted at City Hall on a bulletin board at the west end of the building and can be found on the City website, [www.cor.net](http://www.cor.net).

The agenda is posted on Friday evening prior to the Monday night meeting. You may request a copy of the agenda or more information by calling the City Secretary's Office at 972-744-4292.

City Council meetings and work sessions are broadcast live on the City's website at [www.cor.net](http://www.cor.net) and on the City's cable TV channel on Spectrum (channel 16) and AT&T U-Verse (channel 99). Taped replays of the meetings are also available on the website within 24 hours.

## Requesting an Accommodation

The City of Richardson will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all City programs, services and activities. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City program, service or activity, are requested to contact:

**ADA Coordinator**  
972-744-0908  
411 West Arapaho Rd., Ste. 108  
Richardson, TX 75080  
[ADACoordinator@cor.gov](mailto:ADACoordinator@cor.gov)

Please contact the ADA Coordinator as soon as possible, but no later than 48 hours before a scheduled event.



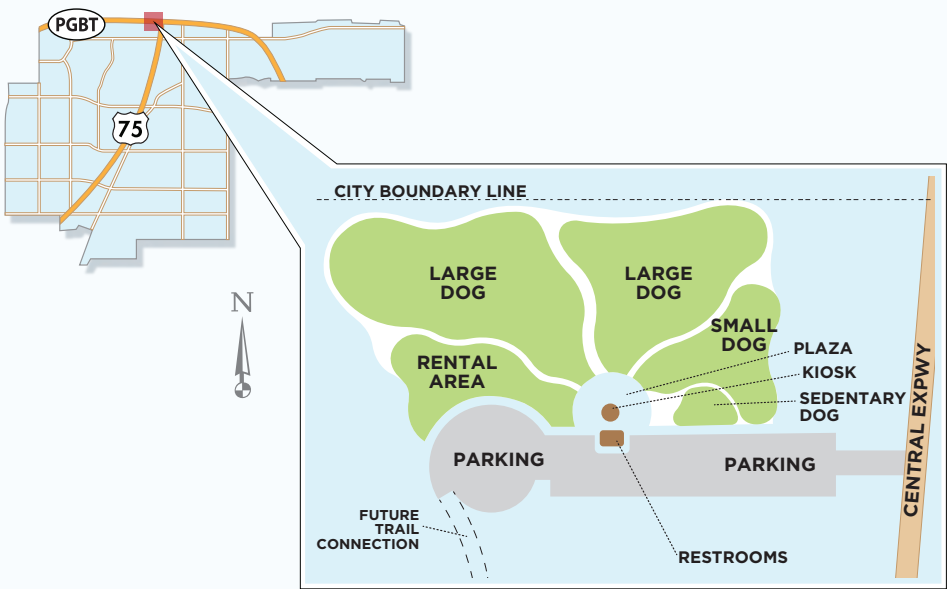
# BUSH CENTRAL BARKWAY



RICHARDSON

PARKS & RECREATION





OPERATING HOURS

6:30 a.m.-10:30 p.m.  
Wednesday 10 a.m.-10:30 p.m.

[WWW.COR.NET/BARKWAY](http://WWW.COR.NET/BARKWAY)



The small dog area is separated from the space for sedentary and older dogs.



An area is available for large dogs that is separate from the area for small dogs.



An area is available for doggy birthday parties and other pet-friendly rentals.





## Animal Shelter to get upgrades thanks to 2015 bond program



The above photo is an example of what the new enclosures at the Animal Shelter might look like.

When voters approved the 2015 Bond Program in November 2015, funding was set aside for public buildings. Included in this was money to upgrade the Animal Shelter’s kennel suites, which can house up to 44 dogs.

The upgrades will remove the existing chain link fencing in the dog holding areas and replace it with stainless steel and tempered glass enclosures featuring watertight seals. Current dog doors will be replaced with models that provide a more controlled air-conditioned environment. Additionally, floors will be sealed with a three-coat epoxy coating for cleaning and sanitation and new acoustic panels will be installed to replace worn baffles and aide in noise reduction.

Work is expected to start on the upgrades early next year and take a few months to complete.

Due to COVID-19, the Animal Shelter is allowing visitors by appointment only. Appointments can be made for adopting a pet, for reclaiming or surrendering a pet, or any other services. To make an appointment, call 972-744-4480 or e-mail [askanimalshelter@cor.gov](mailto:askanimalshelter@cor.gov). For more information, visit [www.cor.net/animalshelter](http://www.cor.net/animalshelter).

## TV crew visits Sherrill Park for profile on Ronny Glanton



Ronny Glanton (far left) and Jim Gallagher (white shirt) visit while the camera crew sets up a shot at Sherrill Park Golf Course.

Professional golfer and sportscaster Jim Gallagher and a camera crew recently visited Sherrill Park Golf Course to interview Head Golf Professional Ronny Glanton for a feature story highlighting Glanton being named as the 2020 Professional Golf Association (PGA) Golf Professional of the Year. The award is the highest annual honor given to a PGA of America Professional, awarded for qualities of leadership, strong moral character and a substantial record of service to the PGA and the game of golf.

Gallagher interviewed Glanton, as well as Richardson Mayor Paul Voelker and Richardson City Manager Dan Johnson for the story that will be broadcast next spring on CBS television in advance of a televised PGA golf tournament.

## Library to modify hours of operation Nov. 9

The Library will extend its hours beginning Monday, Nov. 9 and due to COVID-19 building capacity restrictions outlined by Gov. Greg Abbott, patrons are reminded to try to make their visits short to allow for more people to enter and check out material.

Only Richardson residents are allowed inside during operating hours (must show proof of residency).

The 1st, 2nd and 3rd floors are partially open. Access to the basement reference floor is available by appointment for Richardson residents. Seven public computers are available.

**For more information, visit [www.cor.net/library](http://www.cor.net/library).**

Curbside checkout service will be available to all cardholders and is limited to 10 items; no proof of residency required.

**New operating hours:**

- Monday-Saturday—10 a.m.-6 p.m.
- Sunday—2-6 p.m.

**New curbside checkout hours:**

- Available to resident and nonresident cardholders Monday, Wednesday and Friday—2:30-5 p.m.

## The Choir of Man will perform live from London for one performance only Nov. 19

Tickets are on sale for the first virtual performance of the Eisemann Center’s 2020-21 performance season, “The Choir of Man: Virtually Live from London,” presented via live streaming Thursday, Nov. 19 at 7 p.m. The show will air one time with no viewing options afterward.

Known as “the ultimate feel-good show,” The Choir of Man traditionally features a cast of nine men singing everything from pub tunes to Broadway to classic rock, all while dancing, playing instruments, hurling themselves into the air and jumping over the tables and bars of the onstage “pub” set.

The live-streamed performance will take place in an actual London pub and be more intimate than the traditional stage show, featuring at least five cast members and an emphasis on the guys’ vocals and personal journeys. Each will sing and dance to some of their favorite songs and share stories about their favorite memories from their U.S. tours (including their time in Richardson as they were about to perform at the Eisemann Center just as the shutdown occurred).

Visit [www.eisemanncenter.com](http://www.eisemanncenter.com) for more information.



## Christmas Parade and visits with Santa are going virtual this holiday season



**Santa’s Village on Parade**

Since the annual Santa’s Village and Christmas Parade events have been canceled for 2020, the City of Richardson is excited to introduce Santa’s Village on Parade: a virtual shoebox parade, benefiting Network of Community Ministries and sponsored by Methodist Richardson Medical Center.

Participants are invited to use materials from home to build a shoebox float inspired by Santa’s Village and submit their creations no later than 7:30 p.m. Nov. 30. A parade video will premiere on the website and Facebook Dec. 12 at 9 a.m. A variety of awards and prizes will be announced in the video. Registration fees are a \$10 donation to Network plus an unwrapped toy for Community entries, and a \$25 donation to Network plus an unwrapped toy for Commercial entries.

**Virtual Chat with Santa**

Even though Santa Claus won’t be visiting Santa’s Village this year you will be able to chat with him through a live video chat experience. Each live chat is five minutes long and is the perfect opportunity for your children to share their holiday wishes with Santa.

Chat with Santa will be available Dec. 8-10 from 9-11 a.m. or 6-8 p.m. Registration is \$5 per five-minute chat session. If you have multiple children, you may want to consider multiple time slots so each child may have their own special visit.

**Registration begins Nov. 1.**  
**For more information and to register, visit [www.cor.net/santa](http://www.cor.net/santa).**

## RWC to hold silent auction Nov. 18-20

The Richardson Woman’s Club (RWC) is hosting an **online silent auction Nov. 18-20** featuring more than 200 items in nine categories including home decor, holiday, travel, fashion and electronics. The longtime City partner and philanthropic organization chose to head to the internet to raise funds after most of its in-person 2020 fundraisers, including an exclusive ticketed performance by Jaston Williams scheduled for March 26, had to be canceled due to the coronavirus pandemic.

The auction begins at 8 a.m. Nov. 18 and ends at 8 p.m. Nov. 20. There is no cost to participate—you pay only for any items for which you have made the highest bid. All items may be picked up at the RWC Founder’s Hall, 2005 N. Cliffe Dr. Dates for pick up will be posted on the auction site. If necessary, shipment may be made at buyer’s expense. All net proceeds benefit the group’s community outreach, which includes supporting several area nonprofits and funding scholarships for RISD high school seniors.


For more information and a link to participate in the auction, visit [www.rwctx.org](http://www.rwctx.org).

## City ranked as a top foodie destination

Richardson was named one of the “best foodie cities” in the country (and the best in Texas) by a recent study conducted by apartmentguide.com. Out of 314 cities of 100,000 people or more, the website ranked Richardson 33rd in the nation and best in Texas, with Houston coming in at No. 42. Richardson and Houston were the only two cities in Texas to break the list’s top 50.

The study looked at population estimates from the U.S. Census Bureau and then used a database of 8 million commercially-licensed business listings to find the total number of restaurants in each area. Cities’ rankings were calculated based on the number of restaurants per capita, restaurant density per square mile of land area and the percentage of non-chain restaurants. Named the official International Business Capital of North Texas by the Texas State Legislature, Richardson is one of the most diverse areas in the Metroplex for ethnic food with restaurants serving Cajun, Vietnamese, Peruvian, Ethiopian and other cuisines.

Visit [www.apartmentguide.com/blog/best-cities-for-foodies/#top50](http://www.apartmentguide.com/blog/best-cities-for-foodies/#top50) for more information.



**ENVIRONMENTAL  
PARTNERSHIP  
INITIATIVE**

### Cease the Grease event is Nov. 27-Dec. 6

Don’t pour grease and cooking oil down the drain. Cool the used oil/grease after you have finished cooking. Put it into a rigid plastic container with a screw-top lid (the container the oil came in may work), and recycle it at the City’s **temporary** drop-off location.

**Nov. 27-Dec. 6**  
**Drop off available 24 hours a day.**  
**551 N. Plano Rd.**  
**Southwest corner of Plano Road and Columbia Drive**

